



TANZANIA POSTS CORPORATION

WORLD POST DAY - 2009

MESSAGE BY THE AG. POSTMASTER GENERAL MR. DEOS KHAMISI MNDEME

Today, 9th October 2009, Tanzania Posts Corporation (TPC) joins the international postal community to celebrate the **World Post Day**. May I on behalf of the TPC Management and Staff congratulate the Universal Postal Union (UPU) on this auspicious occasion which emphasize protection of environment.

On World Post Day - 2009, we recognize and appreciate that postal services are an essential part of our country's development goals which include inter alia eradication of poverty by enhancement of communication and logistics needed to improve accessibility of knowledge to greatest number of people so as to stimulate awareness and commitment to this year's theme of World Post Day – **Green Growth by Protecting the Environment**.

Here in Tanzania, the process of reform and modernization of TPC comprises contingency plans and integrated actions designed to adapt to changing postal market characterized by globalization, liberalization, technological advancement and changing customer needs. Actually, the increased demand for expedited, affordable, secure and state of the art postal services, is a stimulus to our desire to develop TPC into a modern public postal enterprise relevant for the community and businesses.

At this stage of reform and modernization process, TPC is re-engineering its organizational and operational systems so as to reflect the changing multi-dimensional needs of its market towards diversification of its businesses, increasing flexibility to shape the future. The new focus is on streamlining postal service delivery systems, developing new products, and building on the corporate strengths to be more flexible and adaptable to changing market conditions.

We are aware that Information and Communications Technologies (ICTs) are a significant factor that is transforming and shaping the future of the postal industry at both national and international levels. The desire of TPC on this, is to put ICT based services within the rich of ordinary citizens.

So far, TPC have introduced Internet Cafes at its 23 Post Offices in the country with the aim of extending the facility to more urban and rural communities. This is an important aspect in the promotion of ICT in Tanzania where most of the people have difficulty in accessing internet based services.

Post Offices establishments are strategically placed to promote the development of ICT in the country as well as facilitate the improvement and accessibility of socio-economic services to the economic disadvantaged communities.

In cognizance of technological transformation, TPC is implementing a counter automation project with a software code named – **PostGlobal**. The major component of this software includes:- Point of Sale terminals which provide inter alia electronic financial transactions, tracking mail and courier items and Management Information Systems.

Given its wide physical outlets nationally and worldwide, we believe that Post Office has the capacity to operate a wide range of services and products that support and promote environmental protection and taking up the challenge of green growth by reducing among others, paper usage in a direct and indirect ways.

Indeed, it is my great pleasure to encourage stake holders of this sector, to actively participate in the activities geared towards moving postal services to a higher level.

“The Post Office is committed to green growth”

Deos Khamisi Mndeme
AG. POSTMASTER GENERAL