

MESSAGE BY THE DIRECTOR GENERAL OF THE TANZANIA COMMUNICATIONS REGULATORY AUTHORITY, PROF. JOHN S. NKOMA ON ANNIVERSARY OF THE UNIVERSAL POSTAL UNION - WORLD POST DAY, 9TH OCTOBER 2009

Today, Tanzania is joining the postal world in celebrating the anniversary of the Universal Postal Union (UPU). Being one of the main sector stakeholders, the Tanzania Communications Regulatory Authority (TCRA) is pleased to be part of these celebrations.

The postal sector contributes a lot in the social economic development of a nation. A Postal service is an established system of collection, dispatching, transporting, handling and delivery of postal articles through a postal entity. It is part of delivery services, which mainly transmit information in written or printed form.

Furthermore, the postal service is an infrastructure of services in the same way as telecommunications, piped gas, electricity, water supply, sanitation and sewerage etc. It has distribution network; accessible to all citizens and firms; has standardised services and is responsible for a universal service. Main economic functions of postal infrastructure are that it provides essential two - way communication links which bring buyers and seller together, forge markets, build relationships, turn itself to distribution channel and facilitate payments and satisfy demand of suppliers and buyers. Today the post offers ordering and delivery functions for electronic (e-commerce), and has become a reliable centre which provides payment services for business and customers.

This year's celebration has a theme titled: '*A postal Service committed to green growth*'. Climate change is one of the biggest challenges the human race is facing in this century. The postal sector has recognised that the climate change is not exclusively an environmental problem anymore, but rather, it is largely a sustainable development issue. Nowadays the issues of climate change are multi-dimensional and cross all areas of governmental policies. In view of the above the Universal Postal Union of which Tanzania is a member has chosen a theme on green growth

From the regulatory point of view, postal services do a lot of things that may cause destruction of nature and if not checked will have adverse effects to our environment. The postal sector utilises mail bags that are made of various materials including plastics, cotton, and jute to mention just a few. The sector also uses motor vehicles, vans, aero planes and trains to convey and deliver mail to populace. The use of plastic bags is hazardous to the environment and air pollution is another dangerous environmental hazard. Being conscious on the effects of the activities of postal operations, the sector has taken measures to avoid destruction of our mother nature.

One of the goals of the National Postal Policy is to develop a competitive environment for delivering efficient quality postal services. The government's objectives in liberalising the postal market in 1994 were:-

- Sustain the provision of universal quality postal service;
- Be a catalyst in making the national economy competitive regionally and globally; and
- Be an important component in making Tanzania an effective player in the global information society”.

The expected benefits are to accrue to the Government, Regulator, Postal operators and the society at large as follows:

- Protection of consumers’ interest who can benefit by efficiency of companies providing them with services;
- further improved service performance and efficiency for Public Postal Operator
- with increased competition providing a spur to achieving greater efficiency and responsiveness to consumers;
- increased choice for consumers, and the entrance of providers to serve niche markets; and
- attract private sector participation bringing faster growth of business or wider service/network coverage.

Besides the Tanzania Posts Corporation which is a Public Postal Operator, to date the TCRA has licensed a number of private postal operators grouped into five different categories as follows:

	CATEGORY	NUMBER OF OPERATORS
I	INTERNATIONAL	5
II	EAST AFRICA	5
III	DOMESTIC	9
IV	INTRACITY	3
V	INTERCITY	34

INTERNATIONAL COURIERS SERVICES

1. DHL Tanzania Ltd
2. Skynet Tanzania Ltd
3. Diamond Express Ltd (Agent of TNT)
4. Tanzania Express Cargo Ltd (Agent of FedEx)
5. Sangare Enterprises Ltd (Agent of UPS)

EAST AFRICA COURIER SERVICES

1. Scandinavia Express Services Limited
2. One World Courier (T) Ltd
3. Akamba Bus Service Ltd
4. Intime Courier (T) Ltd
5. First courier (T) Ltd

DOMESTIC COURIER SERVICES

1. Nden'garo Agencies and Consultants
2. City Delivery Services (CDS)
3. Mohamed Trans Ltd
4. City Messenger Ltd
5. National Courier (T) Ltd
6. CMTL Courier Services
7. Tanzania Standard Newspaper Ltd
8. Gateway Global Freight Co. Ltd
9. Global Skychain Express

INTRACITY COURIERS SERVICES

1. Tanzcom Messenger Services Ltd

2. Express Courier Services Limited
3. Your Way Couriers

INTERCITY COURIER SERVICES

- 1 Faster Flight Express
- 2 City Courier Co. Ltd
- 3 Zaoma Ltd
- 4 Malai Freight Forwarders Ltd
- 5 John Terry Establishments Ltd
- 6 Lyoto and Company Ltd
- 7 Mhasibu Consultants
- 8 Pronto Courier
- 9 United Talent Services
- 10 Foster Auctioneers and Debtors Collectors
- 11 P.T. Burrow Ltd
- 12 Ram Investment Company Ltd
- 13 Northern Engineering Works Ltd
- 14 Hima Investment Ltd
- 15 Building Centre Establishment Bureau
- 16 Community Electrical and General Supplies Ltd
- 17 Impala Hotel Ltd
- 18 Raha Leo Bus and Transporters
- 19 Riverside Car Hire and Shuttle
- 20 Tricon Investment Ltd
- 21 Chap Chap Deliveries
- 22 Mechanised Cargo Systems (T) Ltd
- 23 Hekima Enterprises Co. Ltd
- 24 Appex Commercial Networks

- 25 Hammy Distributors and Services Ltd
- 26 Dar Express Bus Services
- 27 Alpha Quality Services
- 28 Summry High Class
- 29 M/S Dar Coast Enterprises
- 30 Konsad Investment Ltd
- 31 M/S R and B courier Services
- 32 Millennium Trackers Co.Ltd
- 33 Shift Cargo Ltd
- 34 Next Courier

The overall objective of this licensing regime is to ensure an improved standard of services to customers and expects that postal customers benefit from more choices of reliable, innovative and customer-responsive postal services. May I point out that The Tanzania Communications Regulatory Authority is closely monitoring the performance of the operators for some reasons including enforcing the license conditions.

Lastly I urge all licensed operators to observe the postal regulations and license conditions as well as embarking on green revolution by participating on the environmental protection activities. *As we celebrate the World postal day, let us keep our country green!*